



Police Department
Gary Jenkins, Chief of Police
Police Business (509) 334-0802
Police Fax (509) 332-0829
police@pullman-wa.gov
www.pullman-wa.gov/police
260 SE Kamiaken St., Pullman WA 99163-2664

NEWS RELEASE

FOR IMMEDIATE RELEASE

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Gary Jenkins, Chief of Police
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NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

PULLMAN – The second week of April is recognized each year as “National Public Safety Telecommunicators Week”, bringing well deserved attention and recognition to the public safety dispatchers who are an invaluable part of the emergency response team. Assuring rapid response by police, fire, and medical personnel in the midst of emergencies, the men and women who take 911 calls and send assistance are often overlooked for the critical role that they play in coordinating first response and lifesaving efforts.

The Pullman Police and Fire Departments rely on Whitcom, the regional dispatch center located in Pullman, for 911 and dispatching services. “Emergency dispatchers play an invaluable role in our ability to assist community members in times of crisis,” said Pullman Police Chief Gary Jenkins. “Dispatchers have a highly difficult and incredibly important job. The men and women at Whitcom are a vital part of our public safety team. We appreciate the work that they do each and every day.”

Whitcom dispatchers respond quickly to unexpected emergencies, every single day. They play a crucial role in the lifesaving process, providing an invaluable connection between emergency services and the people who need them. The Pullman Police Department is thankful for the men and women who shoulder this responsibility and we recognize the invaluable assistance that they provide us in effectively protecting our community.

Telecommunicators Week began in California in 1981 and quickly grew to become a national week of recognition. Just ten years later, Congress officially designated the second week of each April as a time to remember the critical role that dispatchers play in keeping us all safe.

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