



CITY OF PULLMAN

Pullman Transit and Dial-A-Ride

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Please contact us with your ideas, or share them with your driver

Date: October 12, 2017
To: All Transit Employees
From: Wayne Thompson, Transit Manager
Re: 2018-19 Route Development Timeline

August 2018 marks the deliverable date for our commitment to returning the Pullman Transit system to 30 minute loop frequencies. This will be for our Community Routes only (Loop, Blue, and Silver). All indications are that we cannot do this with just three routes, so the goal is to develop a four route system (more would be beyond our current budget capacity); during periods of Community Plus service the Coffee Route would also run for three hours, while during Community service, there would be no Coffee Route but we would run an Express. This is in addition to the four route system we are trying to develop.

At the same time, we see opportunity for review and revision of the North and South Routes, as well as our regular Express Route system. For these two route groups, any improvements would be with the same number of buses involved, two for the North and South, and six for the Express Routes (along with continued support of the morning shuttles). Suggestions can be for a continuation of the 45 minute loop frequencies on North and South, or a return to 30 minutes. Ideas can be packages with all three route groups included, or just focused on one or two groups.

The process we intend to follow is for all route suggestions to be gathered internally by October 30th. Transit management will compile these ideas into the five most feasible options for each route group (Community, North/South, and Express) by November 17th. We will provide paper copies of these options to each employee, and schedule two group discussion sessions prior to December 8th. From those discussions, two preferred options for each route group will be selected, driven by three different Pullman Transit drivers for accuracy, then presented at a **Community discussion**, prior to WSU students leaving for winter break on December 15th.

This feedback will be brought back to Transit employees, and discussions will result in a final August 2018 Transit Package for presentation to City Council in a **March Public Hearing**.