



CITY OF PULLMAN WASHINGTON

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PRESS RELEASE

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NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

PULLMAN – The second week of April is recognized each year as “National Public Safety Telecommunicators Week”, bringing well deserved attention to the public safety dispatchers who are an invaluable part of the emergency response team. Assuring rapid response by police, fire, and medical personnel in the midst of emergencies, the men and women who take 911 calls and send assistance are often overlooked for the critical role that they play in coordinating first response efforts and saving lives.

The Pullman Police and Fire Departments rely on Whitcom, the regional dispatch center located in Pullman, for 911 and dispatching services. “They are a critical link between the community and first responders,” said Pullman Police Chief Gary Jenkins. “Those of us who rely on them every day understand just how difficult their job is, and we greatly appreciate their competency and professionalism.”

Whitcom dispatchers respond quickly to unexpected emergencies, every single day. They play a crucial role in the lifesaving process, providing an invaluable connection between emergency services and the people who need them. The Pullman Police Department is thankful for the men and women who take on this responsibility and assist us in effectively protecting our community.

Telecommunicators Week began in California in 1981 and quickly grew to become a national week of recognition. Just ten years later, Congress officially designated the second week of each April as a time to remember the critical role that dispatchers play in keeping us all safe.

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